

Access Statement for Stone Close B&B, Dent, Cumbria

Introduction

We aim to cater for the needs of all visitors in our home-based 3 bedroom B&B. The following statement is a summary of our provision. If you have any specific questions, please feel free to call us and we will endeavour to help.

Pre-arrival

- Local transport is very limited: there is a bus to and from Sedbergh and Kendal on Wednesdays and Saturdays. The bus stop is just 20 metres from our front door.
- Dent railway station, on the Leeds-Settle-Carlisle line, is 4 miles from the village. We can provide local taxi numbers.
- Brochures and menus can be provided in large print by prior request
- We have a page on the Dentdale website, with photographs of the front of the building and the downstairs guestroom with ensuite bathroom
- You can contact us by telephone, post or email (details below)

Arrival and Car Parking facilities

- We are on the main, cobbled street in the centre of the village. Guests are able to unload or drop off right outside the front door, but cars cannot be parked in the street. The entrance to the village car park is about 30 yards away.
- There is ample car parking in the village car park (free overnight), there are designated spaces for disabled drivers on a smooth surfaced area (the main area of the car park is very difficult to walk on for anyone with limited mobility or sensitive feet or for wheelchairs)
- The entrance to the building is level with the cobbled street (there is no pavement). There is a low (1 cm) threshold, and the door is 78 cm wide.
- There is a light over the door, and the door is unlocked during the hours the Tea Room is open, at other times guests must ring the doorbell, which is at mid-height.
- Dogs are welcome when accompanying visitors to the Tea Room but unfortunately we cannot permit pets in Guest Rooms
with the exception that:
- Guide dogs are welcome, feeding and water bowls can be provided.
- We are happy to assist guests with luggage.

Main Entrance and Reception

- Entrance door, 78 cm wide, leads straight into the Tea Room, which has a flagstone floor. Seating is available.
- Guests are escorted to their room and facilities are explained.
- The ground floor room is accessed by two steps down through a fire door. This is hooked open during use. There is a small well-lit lobby area before passing through to the bedroom.
- The upstairs rooms are accessed by a carpeted staircase (each step 19 cm deep) with round hand-rail. After reaching a small landing, giving access to the Quiet Room and Bathroom, there are two further steps (one quite deep: 28 cm), with round handrail.

Breakfast/Tea Room

- Breakfast is served in the Tea Room.
- Furniture is flexible and can be moved on request; chairs are straight backed without arms, and can be moved.
- Tables 72 cm high, some round with centre leg and four feet, some are on old cast iron sewing machine treadle bases, which have under space of 63 cm.
- We do not play background music in any area of the B&B. Music is occasionally played in the Tea Room during open hours (10.00am – 5.00 pm)
- Breakfast is part buffet and part table service, but full table service can be provided on request.
- Vegan, vegetarian, gluten free, and dairy free options are always available; any other dietary requirements can be catered for on request.
- The B&B is non smoking throughout.

Single Bedroom

- Off the first landing, with one 15 cm step down on entering. Door width 74 cm, fitted short pile carpet, low level (40 cm) comfortable seating (no arm rests).

Bedrooms

- All rooms: secure lockable doors, TV with remote control and teletext, radio, tea/coffee making facilities, and bedside lamps or light. Each room is furnished with one armchair and one wooden straight-backed chair; all furniture is moveable on request. Beds are made up with cotton bed linen and duvets, towels are provided. Rooms are centrally heated with individual thermostat control on all radiators, in addition, hot water bottles can be provided.

- Room 1 (Ground Floor): door width 89 cm. Single beds 55 cm high, over 85 cm access to side of bed nearest to bathroom. Fitted carpet is sisal, knotted pile, with woven rug in front of fireplace.
- Rooms 2 & 3 (First Floor): Door widths 77 cm and 89 cm. Beds 55 cm high. Fitted short pile carpets, pedestal hand basin, 80 cm high, with traditional good grip tap fittings and mirror, light and shaving socket above.

Bathroom, Shower-room and WC (en suite or shared)

- Room 1: private walk-in wet room. Door width 77 cm. The toilet is 40 cm high and has lever style flush handle. Pedestal hand basin is 80 cm high and has long lever style tap fittings. The floor is non-slip tiled and slopes very gently into the far corner to drain the shower. A shower stool is provided.
- Shared bathroom on 1st floor: access down 2 steps (one 28 cm deep) with hand rail, and one further step (25 cm) at entrance to bathroom. Door width 80cm, traditional latch and bolt fitted. The bath is 50 cm high; it has grip handles on each side, traditional good grip tap fittings, and non-slip surface at shower end. Floor is non slip and there is good colour contrast of floor and mahogany bath panels and fittings. Toilet is 40 cm high and has lever style flush handle. Pedestal hand basin is 80 cm high and has traditional good grip tap fittings.

Laundry

- Please ask if you require any items to be washed or dried.

Shop

- There is a General Store in the village, stocking a wide variety of goods. Please ask us if you have forgotten to bring something – we'll be happy to help if we can.

Grounds and Gardens

Not applicable

Additional information

- Mobile phone reception is limited to Orange and “3”. Guests are welcome to use our land line.
- Smoke alarms are fitted in each room – we will also alert residents personally if evacuation is needed.
- We can accept small items of food/medication for storage in our fridge or freezer by arrangement.
- Guests are given a front door key as well as their room key on arrival, so they can come and go as they please. Guests are requested to vacate their rooms by 10.00 am on the day of departure.

Contact information

- Resident proprietor: Diana & Melvyn Dickinson
- Address: Stone Close, Main Street, Dent, Nr Sedbergh, Cumbria, LA10 5QL
- Telephone: 01539 625231 or 07711 889929
- Email: stoneclose@BTConnect.com
- Website: www.dentdale.com/stoneclose

We welcome your feedback to help us continuously improve. If you have any comments please phone Diana on 01539 625231 or email stoneclose@BTConnect.com

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